MSA

The Safety Company

MSA North America
Ryan Lab
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March 2, 2010

Topic: ICM Tx / TxR PASS – 2010 Software Bug

Dear Valued Customer,

It was recently discovered that the passing of new year 2010 has revealed a software bug resulting in PASS devices reporting erroneous dates and times in downloaded information for usage events occurring in 2010 and beyond. This bug can also be introduced by entering a date with year 2010 or later in ICM® Link Software.

Users can easily correct this bug by powering the affected PASS device on and off 18 or more times. After the 18th power-up, day, month, and time information will self-correct; however, the year will report as exactly 10 years behind. To correct the year information, a new version of ICM Link Software (available free in April 2010 from MSAnet.com as an SCBA web page resource) must be downloaded to your PC.

Please note that this software bug does <u>NOT</u> affect PASS device performance or data logging information (pressure readings, alarms, etc.). The FireHawk® M7 PASS device is also <u>NOT</u> affected by this software bug and requires no action.

If your department requires exact date and time information and has experienced erratic time and date stamp issues, assistance will be provided by emailing the downloaded event to MSA for date and time correction.

Please contact MSA Customer Service at 1-800-MSA-2222 with inquiries.

Sincerely,

Henry A. Fonzi III
MSA Product Line Manager, First Responder SCBA